



Building a Successful Partnership

If you are ready to start building a successful partnership and long-term relationship with a company that can offer you a full line of receivables services with excellent results and quality customer service, please contact **CREDIT CONTROL** today or call for a free evaluation of your accounts receivable.

Our Values

Service Excellence

Meticulous Planning
Disciplined Execution
Continuous Improvement

Personal Accountability

Performance Ownership
Winning Attitude
Commitment to personal excellence

Team Culture

Open, Honest, Respectful Communication
Mutual Trust and Accountability
Commitment to personal excellence

CREDITCONTROLSM
exceptional collection results



Debt Collection Specialists

Credit Control's unique configuration along with the professionalism and customer service provided by our experienced and FDCPA certified staff equates to unsurpassed performance for our clients and includes the following solutions:

- The Artiva™ automated workflow tool allows us to customize collection strategies to specifically meet our client needs including: Account routing, Bankruptcy, Deceased, Skip Tracing, Legal Processing, Lettering, and Credit Bureau Reporting/Analysis.
- Compliance, ethical responsibility and professionalism are built into the Credit Control culture. We are SAS70 Type II certified, PCI compliant; fully licensed and bonded in all 50 states and carry insurance coverage to meet even the largest financial institution requirements.
- At Credit Control our debt collection specialists are specifically trained for each industry so they are experienced in the unique collection procedures of every industry and client we service. We closely monitor our staff to ensure they are following all client work standards as well as federal, state and local regulations.

Let Us Help You See Results

CALL 1-888-365-7131

Corporate Office:

Credit Control LLC
5757 Phantom Drive, Ste 330
Hazelwood, MO 63042
www.credit-control.com

Other Offices:

Panama City, FL Tampa, FL

Florence, KY Maplewood, MN

Industries Served:

- BANK / CREDIT UNION
- BANK CARD / CREDIT CARD
- COMMERCIAL
- DEBT BUYER
- EDUCATION
- GOVERNMENT
- HEALTHCARE
- UTILITIES

A WHOLE NEW AGENCY EXPERIENCE

CREDIT CONTROL ADVANTAGES

Who We Are...

Credit Control is a full-service agency and has been successfully partnering with clients for over 20 years to collect their past due accounts receivable balances. This allows us to provide you the finest collection results possible. We deliver exceptional recovery services and develop strategies to further maximize financial results while preserving the reputation of your company.

Our Services

- ✓ 1st Party/Early out
- ✓ Payment monitoring
- ✓ Pre Legal Services
- ✓ Insurance Follow Up Billing & Re-Billing
- ✓ On-site Receivables Management
- ✓ Third party Collections/Primary, Secondary & Tertiary Collections



State of the Art Technology

We have invested in one of the industries top ranked collections system. Artiva™ by Ontario Systems is a fully integrated system providing automated workflow and comprehensive dialing solutions and reporting.



Customer Service Excellence

You will be assigned a personal and professional client services specialist that will provide you with timely and exceptional customer service.



Flexible Reporting

Our collection system provides standard reporting mechanisms but will also allow us to comply with any custom reporting requirements needed for both internal monitoring and for the provision of information to our clients. Reports can also be accessed online at anytime through Client Access Web.



Automated Skip Tracing & Scoring

Our accounts are scrubbed, skip traced and scored and are electronically updated into our collections system within 24 hours of placement.



Automated Bill Pay

We allow your debtors the ability to pay online 24/7 with our easy to use online system.



Healthcare Qualified Personnel

Our staff is healthcare experienced and HIPAA compliant which equates to unsurpassed performance while maintaining patient satisfaction.

Get Started Now
www.credit-control.com

Memberships and Associations

- ACA International
- Michigan Association of Student Financial Services Administrators
- Healthcare Financial Management Association
- American Association of Healthcare Administration Management
- Ohio Bursars Association



CALL NOW FOR RESULTS
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